



CAR WASH ASSISTANCE

Kelley Automotive Group works very hard to provide our customers with a safe, high-quality car wash. If you feel one of our car washes damaged your vehicle, please take the following steps:

Option 1: Email

Send an email within 24 hours of the occurrence to cwashhelp@kelleyauto.com. Please include

1. Your Full Name
2. Home Address
3. Mobile Phone Number
4. Time & Date of Incident
5. Car Wash Location (Grand National Drive, Chevrolet, Decatur)
6. Detailed Description of the Alleged Damage
7. Pictures of Alleged Damage

Option 2: Website

Visit www.washkelley.com/help to complete and submit the “Car Wash Damage Form”

Kelley Automotive Group is not responsible for loose moldings, aftermarket items, wheels, or cars bumping into one another due to customers applying their brakes in the car wash, etc. These examples are representative of vehicle components that may be dislodged during the normal operation of the car wash or actions out of the control of Kelley Automotive Group. This list is not meant to be exhaustive or all-encompassing.