

Claims Information

The claims contact center is available to handle telephone calls from policyholders. The claims contact center can verify coverage to providers and can answer many questions about the policy benefits.

The claims contact center can be reached during normal business hours by calling toll free 800-869-0355 x 4484.

The following forms are needed to consider a new claim:

Disability Income Claim

Claimant Statement	Form # 01-012-02255
Employer's Statement	Form # 01-013-02255
Attending Physician's Statement	Form # 01-014-02255
Confidential Information Authorization	Form # 75-500-05055

Emergency Accident Rider under the Disability Income Policy

Copy of the accident report and an itemized billing showing insured's name, date of service, diagnosis code, procedure code, and billed amount.

Hospital Indemnity Claim

Itemized billing showing insured's name, date of service, diagnosis code, procedure code, and billed amount.

Accident Expense Claim

Copy of the accident report	
Accident Claim	Form # 75-010-02283

Itemized billing showing insured's name, date of service, diagnosis code, procedure code, and billed amount.

Life Insurance Claim

Please call Assurity Life Insurance Company at the number listed above to request the forms.

Critical Illness Claim

Please call Assurity Life Insurance Company at the number listed above to request the forms.

Cancer Claim

Itemized billing showing insured's name, date of service, diagnosis code, procedure code, copy of the pathology report and billed amount.

To begin the claim process or request the proper forms, contact the claims contact center using the following:

- Emailed to claimsinfo@assurity.com
- Faxed to 402-437-4592 or toll free fax 800-869-0368
- Mailed to:
 - Assurity Life Insurance Company
PO Box 82533
Lincoln, NE 68501-2533

If the claim form is emailed or faxed as described above, please do not mail the original claim form.